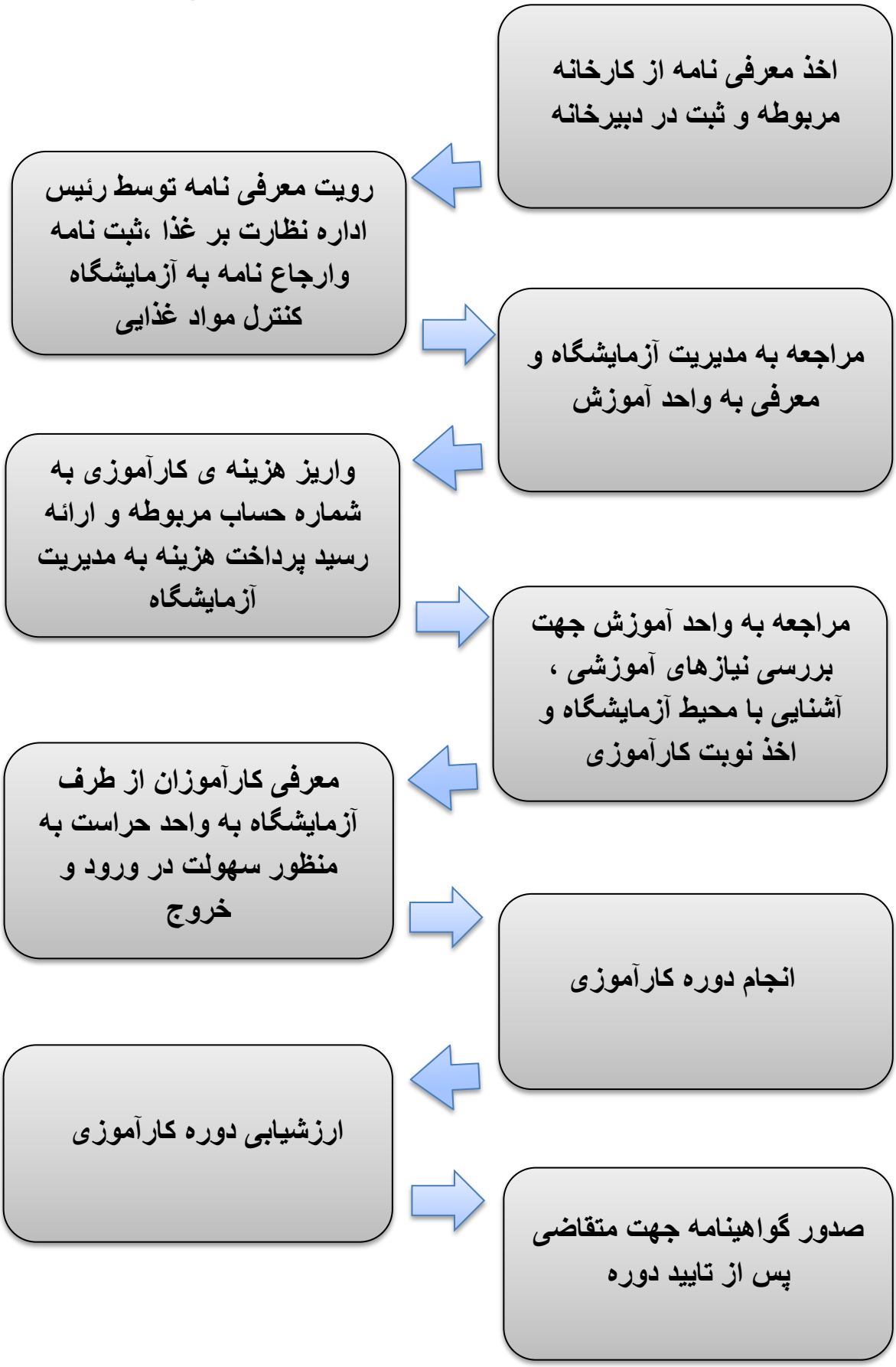فرآیند آموزش مسئول فنی